SERVICES

Mukwonago, Big Bend, Genesee, Vernon, Eagle, New Berlin, East Brook*, Riverview, Muskego* and Waukesha offices offer the following services:

- Automatic Bill Paying, Loan Payment and Savings Transfers
- Autobooks (invoicing system for business customers)
- Automated Phone Banking
- Automated Teller Machine (ATM) and *Interactive Teller Machine (ITM)
- Bank by Mail (envelopes not provided)
- Cashiers' Checks and Personal Money Orders
- Certificate of Deposits
- Check Collection and Research
- Checking Accounts
- Checking Account Reconciliation
- Coin Counting
- Credit Card Cash Advances
- Debit/ATM Cards (Instant issue printers available at all branches)
- Direct Deposit and ACH withdrawals
- Drive-up Banking
- ESign Capability
- Fax Services: Incoming and Outgoing
- Foreign Currency
- Good Life Club
- Health Savings Accounts (HSA)
- Individual Retirement Accounts (IRA)
- Medallion Signature Guarantee (available at Mukwonago and Vernon)
- Mobile Banking
- Money Market Accounts
- Night Depository
- Notary Public Service
- Online Banking
- Online Bill Payment
- Online Account Opening
- Online External Transfers
- Photocopies
- Savings Accounts
- Safe Deposit Boxes (not at Riverview)
- Telephone Transfers
- Redeem US Savings Bonds
- VISA Credit Cards
- Wire Transfer of Funds
- 24/7 online consumer mortgage loan applications

Many types of loans are also made at these branches, including but not limited to the following: Residential Mortgage, Home Equity Loans/Lines of Credit, WHEDA, Personal, Auto, Business Loans/Lines of Credit, SBA, Community Development, Commercial and Industrial Real Estate, Letters of Credit

SERVICES

The East Troy retail office offers the following services:

- Automatic Bill Paying, Loan Payment and Savings Transfers
- Autobooks (invoicing system for business customers)
- Automated Phone Banking
- Automated Teller Machine (ATM)
- Bank by Mail (envelopes not provided)
- Cashiers' Checks and Personal Money Orders
- Certificate of Deposits
- Check Collection and Research
- Checking Accounts
- Checking Account Reconciliation
- Coin Counting
- Credit Card Cash Advances
- Debit/ATM Cards (Instant issue printers available at all branches)
- Direct Deposit and ACH withdrawals
- ESign capability
- Fax Services: Incoming and Outgoing
- Foreign Currency
- Good Life Club
- Health Savings Accounts (HSA)
- Individual Retirement Accounts (IRA)
- Medallion Signature Guarantee (available at Mukwonago and Vernon)
- Mobile Banking
- Money Market Accounts
- Night Depository
- Notary Public Service
- Online Banking
- Online Bill Payment
- Online Account Opening
- Online External Transfers
- Photocopies
- Savings Accounts
- Telephone Transfers
- Redeem US Savings Bonds
- VISA Credit Cards
- Wire Transfer of Funds
- 24/7 online consumer mortgage loan applications

These branches are not staffed with loan officers. All loan requests are referred to other offices. At customers' requests appointments may be scheduled at these offices.

CITIZENS BANK INSURANCE SERVICES

https://citizensbankinsurance.com/
W236S7050 BIG BEND DR
BIG BEND, WI 53103
262-363-6571
OPENED: January 1, 1990

Services include:

- Auto Insurance
- Home Insurance
- Umbrella Insurance
- Recreational Vehicle Insurance
- Life/Health Insurance
- Bonding
- Business Insurance

Hours of operation are Monday thru Friday 9:00am to 5pm. Additional insurance services are also available upon request. Appointments may also be made at any of our branches for customer convenience. All services by Citizens Bank Insurance are **NOT** FDIC insured.

CITIZENS INVESTMENT SERVICES

W236S7050 BIG BEND DR
BIG BEND, WI 53103
262-363-6571
OPENED: January 1, 1990

Services include:

- Annuity Products
- Investment Counseling
- Mutual Funds
- Stock Investments
- Retirement Counseling

Hours of operation are Monday thru Friday 9:00am to 5pm. Additional investment services are also available upon request. Appointments may also be made at any of our branches at the customer's convenience.

Securities offered through LPL Financial member FINRA/SIPC. Insurance products offered through LPL or its licensed affiliates.

Not FDIC Insured	**Not Bank Guaranteed**	**May Lose Value**
Not Insured by any Federal Government Agency		**Not a Bank Deposit**

Citizens Investment Services are not registered brokers/dealers and are not affiliated with LPL Financial.